

## PRIVACY POLICY

This is a privacy policy for Visua Pro Skin. Our website homepage is located at https/://visua.co.za.

We invite you to contact us if you have questions about this policy. You may contact us by mail the following address:

Visua Pro Skin

PO Box 460, Derdepoort Park, 0035, South Africa.

You may contact us via e-mail. Contact details can be found at <a href="https://visua.co.za/contact-us/">https://visua.co.za/contact-us/</a>

## **APPLICABLE LAW**

This privacy policy is governed by the laws of the Republic of South Africa.

Promotion of Access to Information Act, 2000: This Act sets out what your rights are relating to the information that we have about you as well as when and how you can request access to that information.

Protection of Personal Information Act, 2013: This Act regulate the processing of your personal information.

In the event of any dispute of any nature whatsoever arising between the parties on any matter provided for in, or arising of this privacy policy, it will be resolved through our Customer Services Department.

## **DATA COLLECTION**

Our website collects various forms of data.

Certain information is collected automatically. This includes, but is not limited to:

- Click-stream data
- HTTP protocol elements
- Device IDs
- Geo-location information
- Traffic to and from the website
- Referring URL
- Ad data.

Information may also be collected from you through this website. This includes, but is not limited to, your name, age, gender, phone number, postal address, email address, opinions and preferences.

- Collected information will be used for the following purposes:
  - Providing goods and services to you.
  - Improving website user experience.
  - Website and system administration.
  - Research and development.
  - Marketing and promotions.

This data will be used by ourselves and our contractors and agents.

You may change or update the information we hold on you be sending an email notice of detail changes.

We may send marketing and promotional communications to you from time to time. You may opt out from receiving such communications at any time. Should you wish to do so, please follow the unsubscribe instructions in our communications or contact us via the contact details above.

## **COOKIES**

Cookies are a technology which can be used to provide you with tailored information from a website. A cookie is an element of data that a website can sent to your browser, which may then store it on your system. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it.